Customer Proprietary Network Information Form

Per FCC rules regarding Customer Proprietary Network Information (CPNI), this form needs to be completed and returned to our office.

We are only able to discuss account information with the person(s) listed on the account or proven power of attorney. As mandated by the FCC, these rules are for the protection of your privacy as they ensure that no one other than the authorized person is receiving account information and making account changes.

Account Information

_____
Name on Account

_____
Account Phone Number

_____
Contact Number

Personal Identification Number (PIN)

Due to the CPNI FCC rules, if you request call detail information you must supply your PIN before the information can be disclosed. If you do not remember the PIN, one of the following will be required:

1. An IAMO representative will call you back at the telephone number of record.
2. An IAMO representative will mail you the requested call detail information to the address of record.
3. You, the authorized account customer, must come to our business office and show your valid photo ID.
4. Please fill in a 4-digit PIN below:

_____ _____ _____ _____
0-9 0-9 0-9 0-9

Security Questions and Answers

A security question will be asked by an IAMO representative for account verification when contacting us for account information. Choose two of the following security questions and fill in the answers.

_____
What is your best friends name?

_____
What is your favorite sports team?

_____
What is your favorite color?

Authorized Account Contacts

I would like the following people to have authorization to inquire or make changes on the account. If you do not want to add additional contacts, please leave this section empty. PLEASE PRINT NAME AND CONTACT NUMBER

_____ _____
Name Number

_____ _____
Name Number

_____ _____
Name Number

The FCC allows call detail CPNI to be sent to an email address. Please provide an email if you would like IAMO to have it in our files. This email address must be in the company files for at least 30 days before CPNI can be sent to it.

Authorized Email *(optional)* _____

Signature:_____ **Date:**_____

Please Return Completed Form To:

IAMO Telephone Company
PO Box 368 Coin, IA 51636 | PO Box 48 Burlington Jct., MO 64428